

Dell Computer Access Guide

A Dell Latitude 3190 laptop has been provided to you so that your child can access the Waterford UPSTART program.

To set up your Dell Laptop, you will need a power outlet and a wireless internet connection.

1. OPEN THE BOX containing your Dell laptop and accessories. Verify that you have the following contents:

- laptop computer •
- power supply
- mouse



2. CONNECT THE POWER SUPPLY to a wall outlet and the Dell laptop.

3. CONNECT THE MOUSE to any USB port on the Dell laptop.

4. OPEN THE DELL LAPTOP and press the power button.

- 5. LOG IN to the Dell laptop.
 - 1. Select the user "Student"
 - 2. Enter the preset password "waterford"
 - 3. Click "Log In"

start-SVSP733-Laptop		O en	us 🛞	17 May, 20.28
	Student -			
Waterford.org				

You will be redirected to the desktop.



You will need to connect to the internet before you can access the program.

۲

Please see instructions below for how to connect to a wireless network.

If Waterford has provided a mobile hotspot along with your laptop, please make sure you have plugged it into a power outlet and turned it on before you begin. Instructions for hotspot setup should be included with the device.

1. CLICK THE ICON on the top-right of the screen, to view available networks



2. CLICK THE NAME of the WIRELESS NETWORK you want to connect to.



3. ENTER THE PASSWORD for your wireless network and click **CONNECT**



If you have a hotspot provided by Waterford you can find the name and password of your mobile hotspot on the device screen when you turn it on, or on a sticker attached to the back



If you are needing further assistance with connecting to your mobile hotspot, please contact Technical Support at 1.888.982.9898.

۲

HOW TO LOG INTO MENTOR FOR THE FIRST TIME

()

1. CLICK THE ICON in the top-left corner of the desktop to open the Mentor webpage.



2. TO CREATE A NEW ACCOUNT on Mentor, click on "Need an account? Sign up" on the right, or by logging in with your own Google or Facebook account on the left.

💥 Waterford.org					
Sign In with your social account 🔶		Sign in with your email and password			
Continue with Facebook	or	Email Password			
		Password Forgot your password?			
		Sign in Need an account? Sign up 年			

3. CLICK "ACCEPT" to complete the End User License Agreement to get to the Mentor Home Page.



You can find Help documents for navigation by clicking on the clicking icon in the bottom-right corner of the screen.

You can also access online chat support by

clicking on the Need help? D banner also at the bottom-right of the screen.

祭 Waterford MENTOR	Logout
You have not added any children.	
+ Add a Child	
Winderford any particle its bitweff at least many science, mentioning relationships, and investering transfordingen its from conversioning, schedul and how programs that deliver excellence and apply for all homes.	DOCS
Copyright & Weiterhood ang License Agreement Brinko/Billor CLHAT SUPPORT	

If you are needing further assistance, please contact Support at 1.888.982.9898.